

SPEAKER BIOS for FALL EDUCATION SEMINAR 2011

Mike Moore National Director of Field Training for the Lennox Heating & Cooling Products Corporation

Mike Moore isn't just an HVAC expert; he also knows a thing or two about HVAC employee training. As one of HVAC Learning Solutions' founders and Director of Training, his biggest goal is to help HVAC leaders, business owners and their employees build lasting skills and grow the business.

Mike earned a B.S. Degree in Human Resources from the University of Kansas and is currently pursuing a Masters degree in Administration at Northwood University. Mike's credentials include certifications in Civil Treatment, Diversity Training, Achieve Global, and Society for Human Resource Management. This University of Kansas grad – a true-blue Jayhawks, through and through - has a contagious personality, a lot of knowledge, and a knack for providing HVAC training and development.

Jennifer Reed Area Sales Manager, CertainTeed's Roofing Division

Jennifer Reed joined CertainTeed as a Territory Manager for the Roofing Division in September 2006. Jennifer covers the Eastern Missouri and Southwestern Illinois area, based out of Chesterfield, Missouri.

Jennifer has been in the Building Materials Industry for over 8 years, having worked at Owens Corning as an Area Sale Manager representing the one-step roofing distribution channel in Missouri and Kansas. In addition, she worked at General Electric where she was an Area Sales Manager for the appliance division.

Jennifer holds a Bachelor of Science degree in Personal Financial Planning and Management from the University of Missouri – Columbia.

Professional Profile of JAMES N. PYATT, P.E.

Mr. Pyatt is a partner/principal with Jacobi Geotechnical Engineering, Inc. in O'Fallon, Missouri and has 25 years experience in the field of geotechnical engineering and construction materials testing. His experience includes geotechnical engineering and overseeing construction material testing for scores of residential developments and custom homes in the St. Louis metropolitan area. Expertise includes design of shallow and deep foundations, retaining walls, sheet-piling, site preloading with wick drains, augered cast-in-place pile design and installation, pavement design, slope analysis and remediation, wastewater lagoon liner design and construction, dam and levee design and underseepage analysis, seismic studies, settlement analysis, subsurface mine impact studies, sinkhole evaluations, shoring design, and forensic studies. Mr. Pyatt received his Bachelor's and Masters degrees in civil engineering from the University of Missouri at Rolla and he is a registered professional engineer in Missouri and Illinois.

Ben Garrison is FREA's Vice President of Sales and has been with the company since January of 2006. In his 5 + years with the company, he has helped build FREA's membership by offering a competitive insurance program as well as various membership benefits. Ben also is a key member of FREA's Risk Management Team that assists their members when they have claims or potential claims. Prior to joining FREA, Ben worked for Willis of Delaware (formerly the Zutz

Insurance Group) which manages FREA's insurance program. He graduated from Lynchburg College in Virginia with a B.A in Political Science in 2000.

Joseph W. Denneler

As a member of the firm's professional liability & malpractice defense group, Joe defends real estate appraisers, real estate brokers and agents, lawyers, accountants and insurance brokers and agents in litigation matters. He is also a member of the commercial transportation litigation group, defending commercial fleet operators and drivers of tractor-trailer combinations, busses, taxis and limousines. In addition, Joe has extensive experience in insurance coverage disputes and casualty fire claims. He is an experienced trial attorney who has successfully defended several cases to verdict and has argued many appeals in Pennsylvania and New Jersey.

Over the last ten years, Joe has developed a niche defending home inspectors against professional liability claims and has been asked to defend them in State and Federal Courts as well as in contracted-for mediations and arbitrations. As a result of this extensive experience, Joe is frequently invited to speak nationwide to inspectors on issues ranging from inspection report writing, drafting inspection contracts and preventing liability claims.